

Hospitality & Catering

Hospitality is an industry sector that offers opportunities to school leavers at both 16 and 18 as well as to graduates and those with postgraduate qualifications. Whether you want to start earning or work your way up or pursue higher education and relevant further study, you should be able to find a route into employment that will suit you.

The Hospitality Sector is tremendously varied and employers range in size from international household-name restaurants and hotels to small family-run businesses.

Working in hospitality can be hard work and you may have to work long and anti social hours and weekends.

What types of jobs are there in hospitality?

The range of opportunities is vast, from managing five-star hotels on the other side of the world, organising festivals to working in restaurants. Here are some examples of career paths you could choose:

- **Hotel management** - Big hotel groups often employ staff who specialise in areas such as finance, marketing and human resources, and rapid progression to higher managerial roles is often possible. There are overseas opportunities ranging from ski resorts to Caribbean island retreats, and accommodation may be provided as part of the job.
- **Restaurants** - Responsibilities for restaurant managers include planning shifts, overseeing standards of food, implementing health and safety procedures, and maintaining good service. Large restaurant chains are more likely to recruit staff into specialised roles. Some managers start as waiting or kitchen staff while others join after their A levels. Some big employers have structured training programmes that you can enter at different levels and that offer career progression from waiting roles to shift manager and assistant manager positions..
- **Bars, clubs and pubs** - You could start with an entry-level job serving customers and progress to a managerial role, or study for a

relevant degree and join a graduate scheme. As a manager, your role could include working behind the bar, dealing with accounts and purchasing stock, as well as recruiting and training staff.

- **Events and conferences** - There are many different kinds of event that you could get involved in, from trade shows and careers fairs to research conferences and exhibitions. You could start work in a support role on the ground and progress to a senior event management role that calls for organisation and planning. You may be able to join the industry in a higher-level role if you have relevant higher education qualifications.

Can I get a job in hospitality and tourism?

Training programmes on offer from hospitality employers vary, so it is important to check the details. Some will employ and train those who have not yet achieved GCSE-level qualifications; others recruit school leavers with GCSEs or A levels and some also offer graduate training schemes.

Broadly speaking, employers in this sector value committed, hard-working employees who provide great customer service. If that's you, regardless of the level of qualifications with which you start work, you should find that there are opportunities for you to progress and develop your skills.

BBC Bitesize - Understanding careers in Hospitality and Retail	Careers in hospitality and retail - BBC Bitesize
How to become an event manager	Event manager job profile Prospects.ac.uk
How to become a Chef	How to Become a Chef in the UK and Worldwide Chef job profile

How to become a restaurant owner	How to open a restaurant Work In the food industry
How to become a kitchenware maker	How to become a kitchenware maker: Dan's story
How to become a Hotel Manager	Hotel manager job profile Prospects.ac.uk
How to become a Fast Food Restaurant Manager	Fast food restaurant manager job profile
How to become a Public House Manager	Public house manager job profile
How to become a Restaurant Manager	Restaurant manager job profile
How to become an Accommodation Manager	Accommodation manager job profile
How to become a Facilities Manager	Facilities manager job profile Prospects.ac.uk
How to become a Catering Manager	Catering manager job profile
How to become a Conference Centre Manager	Conference centre manager job profile
Read Isabel's story on how she became a Chef	How to become a chef: Isabel's story - BBC Bitesize
Read Gaz's story on how he became a Social Media Chef	How to become a social media chef: Gaz's story - BBC Bitesize
Learn how to become a Pastry Chef	Learn How to Become a Pastry Chef
Read Georgia's story on how she became a wedding and birthday cake maker	How to become a baker: Georgia's story
Read Max's story of how he	How to become a chocolate maker:

became a chocolate maker	Max's story - BBC Bitesize
How to become a Waiter/Waitress	How to become a Waiter reed.co.uk
Hotel Inspector	Restaurant inspector/Hotel inspector job description
How to become a Private Butler	How to Become a Private Butler in the UK
Read Dominique's story on how she became a Food Vlogger	How do I become a chef and food vlogger? - BBC Bitesize
How to become an event manager	Events manager Explore careers How to get into event management in 6 simple steps Indeed.com UK
Careers within P&O	Explore our Careers – P&O Cruises Cruise Jobs & Careers

Videos

Meet Luke, a Chef and Business Owner	Meet Luke, a Chef and Business Owner
Meet Alex a Sound Engineer	Meet Alex, a Sound Engineer...
Meet Ryan a Lighting Designer	https://www.youtube.com/watch?v=QG-pY9ICaTU
Listen to Emma's story on how she became an Events Assistant	How to become an events assistant: Emma's story

Opportunities within McDonalds	https://360.articulate.com/review/content/b1db6cb0-21d1-4577-903e-da1087209d12/review
Job of the Week - Food Technologist	https://www.youtube.com/watch?v=sp_81Qf5N3M
Job of the Week - Chef	JOB OF THE WEEK EPISODE #052 - CHEF
Job of the Week - Barista	JOB OF THE WEEK - EPISODE #94 - BARISTA
Job of the Week - Kitchen Assistant	https://www.youtube.com/watch?v=CWSHaYXAIVw&list=PLVEWa7uIDT769WGUTc_-lOca4dJRIPatZ&index=104
Job of the Week - Hotel Porter	JOB OF THE WEEK - EPISODE #08 - HOTEL PORTER
Requirements to become a Butler	What qualifications do you need to become a butler?
How to become a Hotel Manager	How to become a Hotel Manager?
Restaurant Manager	JOB OF THE WEEK - EPISODE #88- RESTAURANT MANAGER Restaurant manager in The UK - Jobs and Wages in the United Kingdom
How to become an Event Manager	How to become an Event Planner?
Job of the Week - Event Manager	JOB OF THE WEEK - EPISODE #030 - EVENT MANAGER

A day in the life of a chef on a cruise ship	<u>How The World's Largest Cruise Ship Makes 30,000 Meals Every Day</u>